

UNIVERSITY COMMUNITY
PARTNERSHIP AGREEMENT



The background consists of several large, overlapping, semi-transparent shapes in shades of red, blue, and purple. The shapes are curved and layered, creating a dynamic and abstract composition. The text is centered on the right side of the image, overlaid on a dark blue and purple area.

*What does it mean
to be a member
of the University
of Bedfordshire
community?*

Centred on the experiences of students and staff as they participate in our university community, this agreement defines partnership working at the University of Bedfordshire. It sets out the ways we expect to collectively support individuals and the ways we expect individuals (students and staff) to engage and participate in our University community.

The Journey

THROUGHOUT

*As a community,
we expect to:*

- Respect each other's opinions and perspectives
- Be prompt, efficient and professional at all times
- Keep each other safe and free from discrimination and harassment
- Support each other when we need help
- Improve the student and staff experience by listening to each other and acting together in partnership
- Adopt a global outlook and promote an integrated community

*As a student or staff
member of our community,
we expect you to:*

- Be an active participant
- Treat all members of this and the wider community with respect and consideration
- Act responsibly to ensure that the university is a safe and secure environment
- Use our facilities and resources with respect and consideration for others
- Ask for help and support when you need it and engage with opportunities for learning and development
- Tell us about your experiences and help us make things even better

BEFORE YOU JOIN US

*As a community,
we expect to:*

- Provide valid, reliable, useful and accessible information about what we offer so that you can make an informed decision to join our community
- Make the process of joining us a positive experience

*As a student or staff
member of our community,
we expect you to:*

- Engage with the opportunities we provide to understand what our community has to offer
- Ask any questions you have before making an informed decision to join us
- Agree to share our values
- Have the documentation necessary to join us available when it is requested

WHEN YOU FIRST ARRIVE

As a community, we expect to:

- Give you access to a structured introduction to our university that allows you to meet other people and integrate into our community
- Give you fast and effective access to our physical and online resources and our support services
- Inform you about the ways you can contribute your views and feedback your experiences
- Introduce you to your personal academic tutor (students) or mentor (staff) as someone who will help you settle in

As a student or staff member of our community, we expect you to:

- Engage with the introductory sessions we offer
- Acknowledge your responsibilities as a member of our community
- Ask us to help you if you need support and guidance
- Consider engaging with the full range of community activities we provide
- Engage with your personal academic tutor (students) or mentor (staff) to facilitate your development

WHEN WE ARE LEARNING TOGETHER

As a community, we expect to:

- Offer high-quality, up-to-date and challenging opportunities that help you develop intellectually and personally
- Offer access to appropriate spaces (both physical and online), relevant to your needs
- Provide opportunities to engage with a range of academic and professional services who will support you in your learning and development
- Maintain the highest standards of academic integrity
- Support you in progressing your career by developing your employability and your aspirations
- Work sustainably, considering the impact we have on our resources, society and the environment
- Provide feedback on your performance in a timely and constructive manner

As a student or staff member of our community, we expect you to:

- Engage with the learning and development opportunities we provide
- Attend scheduled activities punctually and meet agreed deadlines
- Work with others to achieve common goals
- Ask for clarification when you need it
- Listen to new ideas and approach them with an open mind
- Be prepared to voice your opinion
- Maintain the highest standards of academic integrity
- Act in a responsible and sustainable manner
- Think about the feedback that you receive and incorporate it into your development

WHEN WE ARE ENRICHING UNIVERSITY LIFE

As a community, we expect to:

- Offer you a wide range of social, arts, sporting and cultural enrichment activities
- Engage with the wider community through sport, culture and the arts
- Provide opportunities for you to volunteer, making a contribution to society

As a student or staff member of our community, we expect you to:

- Consider taking part in our social, arts, cultural or sporting activities
- Act as an ambassador for the university when engaging with the wider community, representing us well
- Maintain an appropriate balance between social activities, work and personal development

WHEN WE ARE BUILDING A BETTER UNIVERSITY

As a community, we expect to:

- Listen to all members of our community when making decisions
- Be informed by the best of what is happening elsewhere
- Use internal and external performance metrics to drive improvement and monitor our progress
- Provide a system of representation that ensures all members of our community have a voice
- Communicate with you in an open and transparent way, respecting confidential information where necessary
- Resolve problems in a timely fashion
- Use community feedback to inform our development and enhance our experiences

As a student or staff member of our community, we expect you to:

- Provide timely and constructive feedback on your experiences
- Keep your representatives informed of your views so that they understand the whole picture
- Consider becoming a representative of your part of our community
- Participate in the opportunities for you to complete evaluations, surveys and participate in focus groups
- Use your relationships with others to resolve problems quickly and informally before escalating them
- Accept the collective decisions that we take and work with others to implement them

WHEN YOU MOVE ON

*As a community,
we expect to:*

- Keep you informed about the university and in touch with other members of our community
- Provide you with opportunities to return and participate in events
- Provide you with appropriate continuing services and benefits including careers advice
- Be proud of our achievements together

*As a student or staff
member of our community,
we expect you to:*

- Keep your contact details up-to-date so that we can stay in touch with former students and staff
- Promote our university to the wider community
- Share your successes and experiences with us



Bill Rammell
Vice Chancellor
University of Bedfordshire



Jordan Lewis
President
Beds SU



